Privacy Policy

Your privacy is important to us. This Privacy Policy covers what we collect and how we use, disclose, transfer and store your information.

What information do we collect?

We collect information from you if;

- you subscribe to our newsletter
- you submit an enquiry from our contact page

What do we use your information for?

Any of the information we collect from you may be used in one or more of the following ways:

- to respond via supplied contact details regarding your enquiry (email, telephone or post)
- to personalise your experience (your information helps us to better respond to your individual needs)
- to improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- to send periodic emails about our company, product news or service information, etc.

How do we protect your information?

Email subscriptions (third-party data processor)

Data sent to our third-party data processor (MailChimp) is secure and adheres to GDPR regulation.

Submitted enquires (from our contact page)
Data is not stored on this website. The recipient computer / device email client is protected by password encryption.

How we use cookies

See our Cookie Policy for information on the cookies we use.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties any personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you. Such trusted parties may have access to personally identifiable information on a need-to-know basis and will be contractually obliged to keep your information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we will not intentionally collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Your Consent

By using our site, you consent to this privacy policy.

Changes to our Privacy Policy
If we decide to change our privacy policy, we will post those changes on this page, and/or update the Privacy Policy modification date below.

This policy was last modified on February 8th, 2018.

Contacting us (GDPR Data Officer)

If there are any questions regarding this privacy policy you may contact our GDPR Data Officer using the information below or via our contact page.

Toby Moreton, 46-48 The Green, Wooburn Green, Buckinghamshire HP10 0EU
Telephone: 01628 526 236